

FLEXIBLE ACCESS CONTROL  
WITH DOORBIRD

## HOW IT BEGAN

Cloister Apartments on 1793 Riverside Drive is a typical multi-tenant property in Washington Heights, New York City. It was built in 1926 and is located in a very diverse neighborhood in the uppermost part of New York's Manhattan. It currently offers 59 units; demographics of the building are a mix of old and young folks. 50% own, other 30% long-term rent, 20% rent for 1-2 years. Residents of this property decided on replacing the old intercom system, which was installed in 1986. They were looking for something more flexible that allowed them to choose their own way of communication with guests. Algis Lencus, Co-op Vice President of this building, took care of the research and installation process.

## REQUIREMENTS

- ✓ Tenant-friendly / Ease of use
- ✓ No subscription fees
- ✓ Adding value to property
- ✓ Longevity

## DOORBIRD – THE SOLUTION

Algis looked into a number of companies that offered intercom products. All had licensing requirements or were tied to a costly interior intercom panel with no mobile app. However, the DoorBird D21DKV offered the most flexibility – mobile app, indoor station, traditional phone call, or use of spare tablets. Now tenants can choose between a number of different ways to stay in touch with visitors. After scouring the neighborhood and hours of research the HOA concluded that DoorBird is the best value for their building and over the next 10+ years cost of ownership was extremely competitive.



Riverside Dr

## INSTALLATION PROCESS

Installation was straightforward, 1 ethernet cable is all that's required. DoorBird supports Power over Ethernet on all devices, so pulling cable wasn't too strenuous on the installer. Future compatibility was a big deciding factor, currently the building has a set of security cameras that are closed source. Having hardware that communicates openly with other devices was very important when it came to future proofing the building. By using DoorBird's data logs, security can scrub through and pinpoint events if something goes wrong; thankfully they haven't had to, since upgrading with the DoorBird system.

## RESIDENTS FEEDBACK

Tenants have multiple ways of entering the building now - key fobs, PIN codes, and of course the DoorBird app will always unlock the front door! Since the installation of the DoorBird system, deliveries have been more reliable. UPS and FedEx all have their own code to drop off shipments. USPS has access to their postal locks that connect directly to the units allowing quick and easy access to the secured mail lobby. Algis, Co-op Vice President and admin of the DoorBird system for this building, loves the easy set-up of the visitor management. The data/time parameters are the most secure on the market right now. The history allows him to see who is having issues with codes. The cloud-based system allows the admin to make changes to the system easily and remotely at any given time.



Tenants can answer the door via the DoorBird App from anywhere in the world.

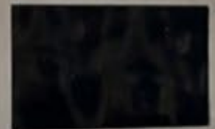


Access control via individual PIN codes with the Keypad Module - for temporary or permanent use.



Individually configurable display

DoorBird



### Installer:

Paragon Security  
New York City  
[www.paragonsecurityny.com](http://www.paragonsecurityny.com)